ePRINTit

Hospitality
Secure Guest Printing

**Intelligent by Design
Secure by Default
Mobile and Remote**
Printing/Scanning/Copying

- ☑ Zero Trust – Outbound Only
- ☑ Win, Mac, Chrome, Android & iOS
- ☑ Multi- language and accessibility
- ☑ Debit/Credit – PCI-DSS Compliant
- ☑ Email, Web, Mobile Print functions
- ☑ Single Pane of Glass Management

Why do you need the ePRINTit Solution?

According to recent reports, the average cost of a cyber breach in the hospitality industry today is around $3.4 million. This figure is based on data from cybersecurity companies like Trustwave, which also indicates that nearly a third of hospitality organizations have experienced a data breach.

Whether you are providing a guest business center or not. Guests will always need your help to print while travelling. This is a brand standard in most major hotel chains.

ePRINTit SaaS is the most trusted hospitality guest printing solution used by enterprises globally, with over 15,000 hotels on board. Whether you know it's us or not, we've been safeguarding the hospitality industry for over 30 years with our secure printing technology. Trusted by major brands and deployed by guest technology service providers everywhere, we're the backbone of secure printing.

Now, more than ever, it's crucial to protect your guests, especially those who are vulnerable and need extra security. Politicians, celebrities, wealthy individuals, and guests staying while loved ones are in healthcare facilities rely on your hotel's security, privacy, and the ability to work away from home. While BYOD (Bring Your Own Device) has made guest computers less common, the need for printing hasn't disappeared. Our business ensures that confidential contracts, lease agreements, medical records, financial statements, government forms, airline tickets, and critical business documents remain secure. Imagine the fallout if these items were leaked by your front desk printer or an unmanaged business center computer. With ePRINTit, you can rest easy, knowing your guests' sensitive information is protected.

Key Benefits:

- Guest use their own devices
- Pays for itself with little investment
- Enhanced business experience
- Completely self-service
- Time-saving for guests and staff
- Eco-friendly practices
- Hyper secure for guest protection
- Accessibility for the visually impaired

Information Security Management System
ISO 27001 Certified

What you get

1. Hotel branded printing web portal, easily accessible with a simple QR code at printer. Includes 165 languages and accessibility widget.

2. Web APP, connects user with printer and all their files – easily accessible with QR Code at printer. No download APP required.

3. Email Printing – hotel branded email printing address that lets them print attachments and body.

4. Retail hardened Windows© PC locked interface with 14" digital touchscreen. Connects to any printer or MFP. Only needs power and Internet.

5. Users can enter their secure code and review their print requests.
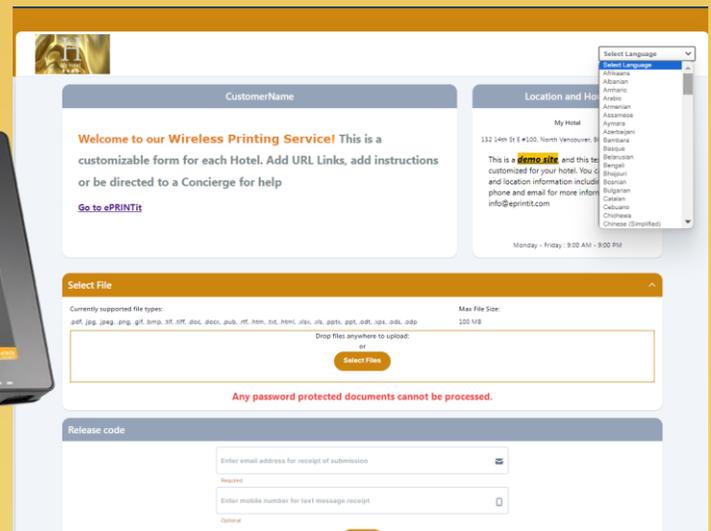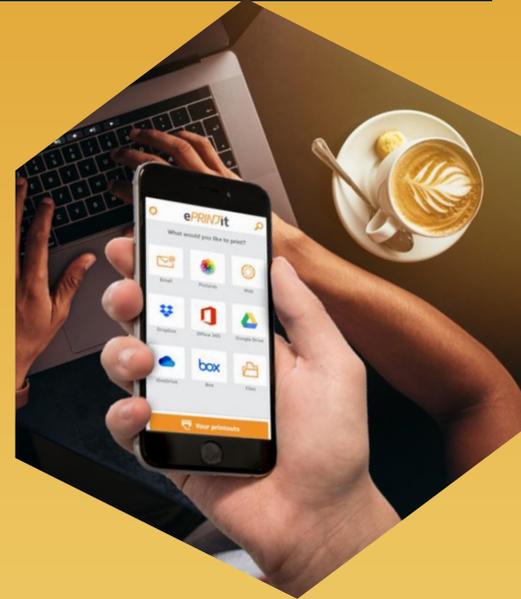
Management Web Portal – Track and Report

As a property manager or guest services manager, it's crucial to efficiently handle any issues that arise in your business center. ePRINTit SaaS offers a comprehensive account-managed solution through a single pane of glass, accessible via a secure web application. This platform allows you to generate detailed reports, track usage across all properties, and manage unlimited locations from one portal.
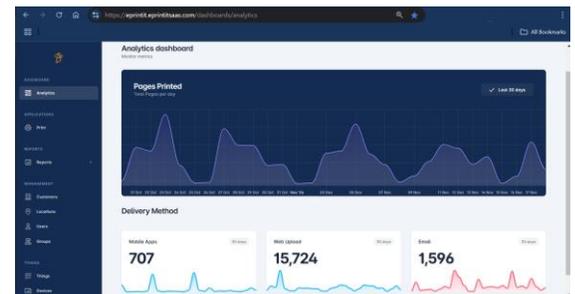
Adding or removing a location is simple, and if a printer needs to be changed, you can remotely adjust its capabilities without relying on third-party applications. Additionally, you can easily modify customized branding, colors, and logos for each property to enhance the personalized experience. Even the mobile apps and release stations can be updated remotely from your management panel, ensuring seamless and efficient operations

*The ePRINTit SaaS solution can be embedded within approved enterprise grade printers. Please contact ePRINTit with the recommended brands and printer types.

Key Security Features

At ePRINTit, we take security seriously. Our cloud-based solution, hosted with 100% microservices architecture, prioritizes data protection, regulatory compliance, and user trust. We rigorously evaluate our authentication methods to prevent unauthorized access, implement fine-grained access controls, and use encryption in transit and at rest to safeguard sensitive information. Our mobile apps employ strong authentication mechanisms, and all data transmitted between the mobile app and our cloud services are encrypted. Additionally, we assess third-party integrations for security risks and ensure compliance with industry standards and data protection laws

- Robust authentication methods prevent unauthorized access.
- Role-based access limits user privileges.
- Encryption in transit (HTTPS) and at rest (256 RSA).
- Strong authentication mechanisms, SSO and MFA.
- Secure protocols prevent eavesdropping.

- App Permissions: Managed to prevent overreach
- Data Storage: Redundancy, automated backups.
- Strong cryptographic algorithms for sensitive data.
- Third-Party Integration Security
- Compliance: Adherence to industry standards (ISO 27001, NIST) and data protection laws (GDPR, CCPA).

Add the ScanEZ™ with ePRINTit

ScanEZ has become a vital resource for millions of users across major public Libraries, universities, colleges and government offices. This innovative solution is an entire digital center that empowers users with the tools they need to work effectively, particularly supporting accessibility needs. ePRINTit is fully integrated into the ScanEZ release station to connect any printer for copying, printing, scanning, translation, image enhancement, international faxing and payment integration. Completely replaces a Guest office service with an all-in-one solution.

- Advanced OCR: Text recognition in 192 languages.
- Document translation in over100 languages.
- Scan text to Audio MP3 – for visually impaired
- OCR conversion and translation of handwritten text in six languages.
- Scan to Fax: transmission without phone lines.

- True Copy Function: Cropping, re-sizing, image enhancements, page reorganization, page deletion and more...
- Payment Integration: Convenient credit/debit card Remote, mobile, email, and web printing functions.

Accessibility Equals Access for Everyone by Design

ePRINTit is committed to providing equal opportunity access across our portfolio. We believe nobody should feel restricted in accessing technology in the modern age.. Our solution, in partnership with industry leaders, offers a comprehensive suite of tools and modern access that sets our products apart.

- 165 Language selection
- Visually Impaired Widget in Web
- Visually Impaired Widget at device
- Scan to Translation service
- Scan to Audio

- 100+ Language translation
- Translate text to Audio
- Translate text to searchable PDF's
- Scan and Translate handwriting
- Print release from users Smartphone

Technology Partners and IdPs

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